



## FMCG Hygiene Products

### Bespoke Project & Contract Forwarding/Logistics

Since the 1970's, Redcliffe have provided logistic and forwarding solutions to the FMCG sectors.

In 1988, Redcliffe were introduced to a client whom manufactured and distributed their own brand of Toiletries/Domestic Hygiene Products. The client wanted to focus solely on developing his International business and therefore needed a personal bespoke logistic service tailored to his requirements. As a result, we set up an 'In-House' operation at our Redcliffe offices, which included creating a procedure to fully satisfy the clients needs, warehousing, stock control, pick and packing, container loading, relevant export documentation and shipping to overseas markets. 25 years on we are delighted to still be working with this client where his brand range and market share continues to increase.

Following the success of providing such a bespoke service, Redcliffe attracted other like minded businesses and now work with companies of all sizes with varying needs.

Redcliffe are worldwide freight forwarders but have always been renowned for their expertise in the Middle Eastern markets and handling of hazardous cargoes. In 2008, we became part of the Charles Kendall Group which has allowed us to extend our portfolio of services.

#### Transportation Logistics

Redcliffe can offer all modes of transportation, Import, Export or Cross trades: Sea freight, Airfreight (owned airfreight facilities), Road/trailer transportation and Consolidation movements (owned consolidation depots). Redcliffe were once part of a Refrigeration company therefore have experience in the handling of temperature controlled equipment and cargo.

#### Specialists in shipments into the more volatile countries

We've been involved with shipments to Africa, Libya and the Middle East to include Iraq for more than 20 years, working with MOU's and UN approvals. We know how to cope with volatile regions and ever changing regulations with documentation and clearance procedures.

#### Tailored Solutions

We take care of all aspects of the logistic chain of transportation so you don't have to. Our customised service can include;

##### Packing & Warehousing

Our owned packing companies can provide all types of packing services whether that would be packing product into export cartons or hand loading a container.

##### Labelling/Stickering/Date coding

We can offer a labelling/stickering/date coding and re-packing solution both in the UK and overseas. Our wider group operation in the Jebel Ali, UAE free zone is a transit facility where cargoes can be moved onto other countries after re-work.

### In Summary

- Worldwide Logistics, Global Network
- Road, Sea and Air / Import, Export and Cross trading
- Over 30 years experience in FMCG products handling
- Understanding of Health Certification and Veterinary requirements
- Packing & Warehousing
- Tailored Bespoke Solutions
- In-House documentation service
- Hazardous Cargoes
- Customs (IBAP and IPR)
- Inspection and Export Licences
- Dedicated Contract Managers
- Cargo loading / un-loading supervision
- Tracking
- Letters of credit
- General Trading

*continued overleaf*



## Hazardous cargoes

Certain Hygiene products are classified as 'hazardous' such as Aerosol products and cleaning fluids. Redcliffe fully understand the IMDG legislation and are experts in this field. We employ staff that are DGSA qualified so are never short of advice. We can prepare Dangerous Goods Notes and provide the correct Placards and Trem cards.

## In-house Documentation

If you can supply your letter headed paper, we can do the rest, from issue of packing lists and commercial invoices, through to notifications to your client for the arrival of the cargo and assisting with clearances.

## Letters of Credit

We deal with the local Chamber of Commerce, Arab Embassies, Foreign and Commonwealth Office and the nominated Country Embassy, and not only in the UK, but also in other European/ Overseas countries. A full letter of credit documentation service can be provided.

## Bank References

25 year established relationships with all the major International banking counters. We pride ourselves in having a flawless track record in clearing payments and accurate letter of credit presentations.

## Bills of Lading

Redcliffe have their own 'Liner' Bill of Lading (Red Ocean Line Ltd) approved by all International Banks. Very useful for letter of credit transactions.

## Customs Clearance

Within our Group we have our own dedicated clearing office located in Felixstowe which offers assistance with all clearance procedures to include IPR temporary import clearances needed to assist rework of certain commodities.

## Inspection and Export Licences

We can assist with arrangements of official Cotecna/SGS/Lloyds cargo inspections as is required by certain countries as well as assistance with application for Export Licences.

## Cargo Supervision

We can arrange dedicated Cargo Supervision at origin or at the overseas port or door.

## Tracking

Redcliffe operate a tracking system for specific contracts. This facility can be made available and tailored around your needs.

## General Trading Company

Within our group, we have our own Trading Company located in Jebel Ali Free Zone, Dubai covering many licensed commodities.

## Insurance

We can provide Marine, Land and Air Insurance cover.

*Redcliffe offer a range of additional services which you won't find at just any freight forwarder. If there is something "extra" you require, we will be happy to assist to accommodate the same*

## Dedicated Contract Manager

Unlike the larger conglomerate forwarding companies, at Redcliffe we will assign a Contract Manager to your account who will manage the whole operation door to door, coordinate with your suppliers, arrange loading and packing, arrange the shipments and documentation and make what ever arrangements you need to make your life so much easier. Our management work very closely with our dedicated operations team to ensure all tasks are fulfilled to the satisfaction of the client.

## The Redcliffe Difference

- A bespoke specialist logistics service, tailored to your personal requirements
- Dedicated Contract Managers for the life of your project
- Worldwide network of owned offices and agencies spanning the globe
- We Care

## More information

If you would like to discuss anything relating to our FMCG movements, please contact us on +44 (0) 115 938 6286



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